

MemberSafe offers tools, knowledge and resources to better protect you and your family¹. Our identity theft and resolution service includes credit file monitoring, access to credit report and score³, monitoring of over 1,000 databases, identity theft expense reimbursement², fully managed resolution services and more.

MemberSafe offers RBFCU members security and peace of mind at an affordable price.

Tips To Protect Your Identity

- Avoid carrying sensitive documents (i.e. Social Security card) in your wallet
- Use strong passwords like complex phrases, a mix of upper and lowercase, symbols, and be sure not to reuse passwords
- Shred your bills and statements and sign up for Paperless Statements
- Place a hold on your mail through the U.S. Postal Service at usps.com when traveling
- Place alerts on your credit file at fraudalerts.equifax.com

Should you experience identity theft, call your dedicated MemberSafe fraud specialist at **1-866-210-0361** for help every step of the way until your identity is restored.

MemberSafe[®]

Identity Monitoring & Resolution Services
Credit File Alerts | Identity Theft Protection
Cellular Phone Protection
Credit Score Simulator & Tracker
rbfcu.org/membersafe

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A Texas Credit Union
210-945-3300

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MKT231 (03/24)

RBFCU membership eligibility required. RBFCU does not charge a fee for the RBFCU Mobile app, but you may be charged for data by your mobile wireless provider. *Registration/activation required. ¹Benefits are available to RBFCU personal checking account owner(s), their joint account owners and their eligible family members subject to the terms and conditions for the applicable benefits. Some benefits require authentication, registration and/or activation. Benefits are not available to a "signer" on the account who is not an account owner or to businesses, clubs, trusts, organizations and/or churches and their members, or schools and their employees/students. Family includes: Spouse, persons qualifying as domestic partner and children under 25 years of age and parent(s) of the account holder who are residents of the same household. ²Special Program Notes: The descriptions herein are summaries only and do not include all terms, conditions and exclusions of the benefits described. Please refer to the actual Guide to Benefits and/or the insurance documents for complete details of coverage and exclusions. Coverage is provided through the company named in the Guide to Benefits and/or the certificate of insurance. ³Credit Score is a VantageScore 3.0 based on TransUnion data. Third parties may use a different VantageScore or a different type of credit score to assess your creditworthiness. ⁴After your first credit score request, your credit score will automatically be refreshed each month and plotted on your Credit Score Tracker graph. You'll receive monthly email notifications letting you know when your new score is ready. ⁵Cell phone bill must be paid through any RBFCU checking, savings, or credit card account.

Insurance products are not deposits; not NCUA insured; not an obligation of Randolph-Brooks Federal Credit Union (RBFCU); and not guaranteed by RBFCU or any affiliated entity.

Help Protect Your Family For LESS!



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MemberSafe®

For just **\$5.95 per month per household**, MemberSafe provides your family¹ with:

- **Up to \$10,000 Identity Theft Expense Reimbursement Coverage²**
- **Identity Theft Resolution Services**
- **Credit File Monitoring^{*}** – daily credit file monitoring and automated alerts of key changes to your TransUnion® credit report
- **Credit Report^{*}** – request a new, single-bureau report every 180 days or upon opening a resolution case
- **Credit Score^{3*}** – receive a new, single-bureau credit score every month
- **Identity Monitoring^{*}** – Monitoring 1,000 databases to identify suspicious activity
- **Debit and Credit Card Registration^{*}**
- **Online Identity Theft News Center^{*} with valuable phone and web resources**
- **IDProtect® Score Tracker^{4*}** – Charts your monthly credit score so you can easily see changes over time, along with score factors that provide insight into what events may have caused your score to change at a certain point in time
- **Credit Score Simulator^{3*}** – See how different actions, such as increasing card limits or paying off a loan, will impact your VantageScore®
- **Cellular Phone Protection^{2,5}** – Receive up to \$400 of replacement or repair costs if your cell phone is stolen or damaged, in the U.S. and abroad

Signing up for MemberSafe is quick and easy.

- Sign in to your RBCU Online Banking account at rbfcu.org or via the RBCU Mobile® app
- Click on “**View Services**” then “**Identity Protection**” to add MemberSafe to your account
- RBCU will provide an access code to complete your registration online at membersafe.rbfcu.org

You can also add MemberSafe coverage any time by visiting any RBCU branch or contacting our **Member Service Center** at **210-945-3300**.

MemberSafe®

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